



School Uniform

Guide

Bateman's Sports are happy to provide essentials you'll need to start school this year and beyond from the comfort of your home.

Find us:



2 Kendrick Street, Stroud, GLOS, GL5 1AB



Online: www.batemanssports.co.uk



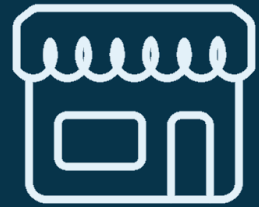
Phone: 01453 764320



Email: orders@batemanssports.co.uk



Find us on Facebook: BATEMANS SPORTS



It's nice to meet you

Established in Stroud in 1893; Bateman's Sports is a family run, independent shop that has developed into a local town staple. We specialise in providing school wear, team wear and sports clothing and equipment. We currently provide uniform to over 50 schools and work with over 40 sports teams across Stroud and its surrounding areas.

We take great pride in the fact that the majority of the schools we supply have found us through word of mouth which speaks to the satisfaction and endorsement of our existing customers, who have experienced our exceptional service first hand. Our commitment to exceptional service, knowledge and providing great products demonstrates our dedication to ensuring the satisfaction and loyalty of our customers.

Bateman's brings together a wealth of experience and specialist knowledge of the school uniform business, priding itself on service and expertise.

Where are we?

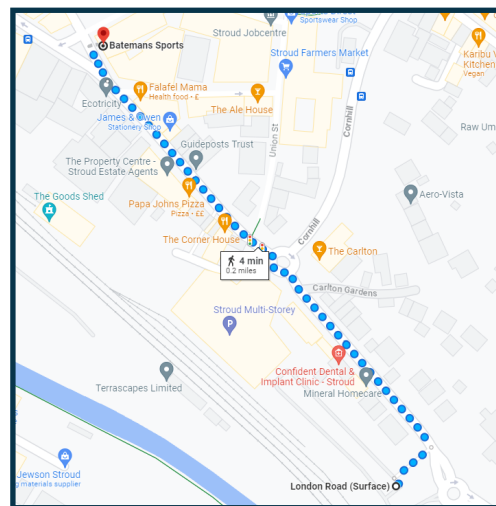
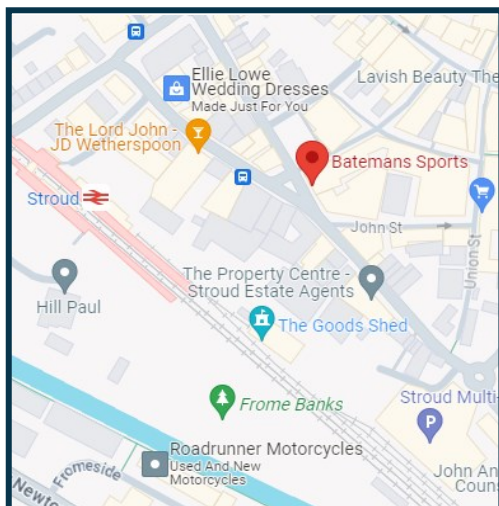
Bateman's Sports is based in the centre of Stroud town. Brimming with independent shops, cafés, galleries and home to one of the best Saturday Farmers' Markets in the country, there are plenty of things to do in Stroud.

The closest car park to us is the London Road Car Park just a short walk from us. They offer free parking every weekday after 2pm.

Find us at: Bateman's Sports, 2 Kendrick Street, Stroud, GL5 2AB.

Find them at: London Road Car Park, Stroud, GL5 2AJ

Having visited the school many times, we have found the prettiest route to take to us is to the Air Balloon and down the Slad valley.





Steps to getting your

With over fifty schools and pre-schools to supply uniform for, as you can imagine we can get very busy in the summer months!

Please do not leave your back-to-school shopping until the last minute.

We always look forward to your visit and have extra staff to help you but if you can shop early, we guarantee a no quibble exchange* if you find that your uniform is unsuitable for the return to school in September.

*exchanges accepted with original packaging, receipts and tags from April 1st until August 31st.



Visit our shop. We're open 6 days a week; Monday to Saturday, 9am – 5.30pm. Contact us for Sunday openings or special out-of-hours appointments.



Book an appointment. For a personalised fitting with an experienced member of the team book a 1:1 appointment for a day and time that suits you at <https://batemanssports.setmore.com>.



Shop online. Order on our website at www.batemanssports.co.uk. We offer a "Click&Collect" service, Free School Delivery during term time or Shipping to your home address.



Phone us. Speak to a friendly member of the team for

It's really that easy!



Book Now

If you have a new starter and do wish to visit the shop to try your uniform on, you are more than welcome to do so. During the busy Summer months, the best way to do this is by booking an appointment with us.

Skip the queue and get your sizing right first time.

We understand the added pressure of starting a new school, so we have developed a **Personalised Appointment System** to make things a little easier for the whole family. Booking an appointment with a trained member of the team will ensure that you know you are getting all the items your child will need to start their new adventure.

Book an appointment at: <https://batemanssports.setmore.com/>

Shop early

Do not leave your shopping until the last minute.

Be smart and shop early.

Personalised shopping

Book an appointment for a 1:1 personalised service from an experienced member of the team.

Right sizing first time

We'll be there to help with sizing as we know this can be difficult.

Avoid the queues

Booking an appointment ensures you skip the queues.

Come straight in and avoid the wait.

Special Requirements

Please call 01453764320 and speak to a member of the team if you require an out-of-hours appointment or extra support.



Know what you need?

To avoid queuing in store during the busy back to school period, if you are a parent or guardian of a child already at your current school and know what you exactly what you need, we recommend you shop on our website. We offer a click and collect service from the shop, free school delivery once term begins or home delivery. Find everything we offer in store from the comfort of your home.

Visit our website to start ordering today:

<https://www.batemanssports.co.uk/>

Know your size

Most parents will know what size they will need to make shopping nice and easy.

48 Hours

We endeavour to get all your online orders ready within 48 hours or sooner for collection.

Click and Collect

You can book a free click and collect slot for a day and time that suits you.

Delivery

You can choose to get your order delivered straight to your door or delivered to the school absolutely free during term time.

Returns

If you have ordered something online and it is the wrong size – **don't panic**, we have an extended exchange policy for our school uniform until August 31st.

Shop early

Please do not leave your shopping to the last minute.



Ordering

The process of school uniform ordering has never been easier. Order uniform from the comfort of your own home and collect from the shop or get it delivered to your home.

Check out our size guides below to help you pick out the relevant size for you students, place your order on our website

<https://www.batemanssports.co.uk/> **PLEASE FIND YOUR SCHOOLS UNDER SCHOOLS&COLLEGES.** We will endeavour to get all orders complete and with you within 2 weeks, but please be aware we can get very busy during the Summer months. Allow extra time for this.



Shop online. Order from our website here:

<https://www.batemanssports.co.uk/>



Put all your essentials in your basket. Shop all your school essentials from the comfort of your home.



Select your preferred delivery or pick-up location. We offer a “Click&Collect” service for free collection from the shop, or we can post your order out to your home address. Orders over £150 qualify for free postage to you home address.



Wait for your parcel to arrive. We endeavour to get all your orders complete ready for collection within 48 hours, but please allow 2 weeks for orders being posted.



Email us. For more information or help, email a friendly member of our team on: orders@batemanssports.co.uk.



FAQ

- ♦ **How do I make an appointment?**

Book online here: <https://batemanssports.setmore.com/> or phone us on 01453 764320.

- ♦ **Can I still visit the shop?**

Yes, of course you can. However, as we get very busy during the Summer months, we encourage you to *Book an Appointment*.

- ♦ **Can I return or exchange?**

Yes of course you can. Check the next page for details.

- ♦ **Do I have to make an appointment?**

No of course not, you are free to pop in whenever you want. We encourage appointments for a more stress-free experience.

- ♦ **Is everything I need for school on the website?**

Yes all of the essentials for your child to start school is online. Plus much more. Take a look today <https://www.batemanssports.co.uk/>

- ♦ **How long will my order take?**

We endeavour to complete all orders within 2 weeks from the time of ordering. However, we get very busy in the Summer months so this may take a little longer. Please bear that in mind when ordering—do not leave it to the last minute. Be smart and shop early.

- ♦ **Who can I contact with a query?**

Email us at: orders@batemanssports.co.uk or Phone us on: 01453 764320.

- ♦ **What are my delivery options?**

We offer a free “Click&Collect” service to collect our shop in Stroud.

Shipping—We’ll either post out your order via Royal Mail 1st Class Signed for or with our Courier. This is at a charge of £6.00. Orders over £150 qualify for free shipping.



Returns

In Store: Items must be in the original packaging, labels attached and items unused in the condition they were purchased. A receipt must be shown to qualify for a full refund. Without a receipt, we can otherwise offer an exchange or credit. Exchanges and refunds are valid for 14 days from date of purchase.

Summer: Our exchange policy is extended for School Uniform Items from 1st April to 31st August as we encourage early purchase of Back to School items. These items can be exchanged as long as they meet the above criteria. This is for SCHOOL UNIFORM ONLY. Refunds are valid for 14 days within this period.

Online: Please return unwanted items for a refund or exchange within 14 days of purchase. Please fill out the returns form with your order and post it back to us. Items must be in original packaging, labels attached and items unused in the condition you received them. Please note, you are responsible for the cost of your return unless the item is faulty or damaged, in which case please contact us on: orders@batemanssport.co.uk.

Returns to: FAO Returns, Batemans Sports, 2 Kendrick Street, Stroud, Glos, GL5 1AB.

Shipping

We endeavour to complete all orders of "In-stock" items within 48 hours. If an item is out of stock on our website, please contact us for further details. Please note, during the Summer months these time frames may vary slightly. To guarantee orders for September Back to School, orders must be placed by August 23rd.

Click&Collect Instore: FREE. If you have placed your order instore and wish to collect your it from our shop in Stroud, a member of our team will contact you either via email or text message once your order is complete. We are available for collections Monday—Saturday 09.00-17.30.

Click&Collect Online: FREE. If you have placed an order online, you can select a specific "Click&Collect" slot for a day and time that suits you. We won't contact you, just pop in to the shop on your collection day to pick it up.

Direct to School Delivery: FREE. We offer direct to school delivery for your school. We deliver orders to your school every Tuesday during term-time. You can select this option at check-out online or enquire instore.

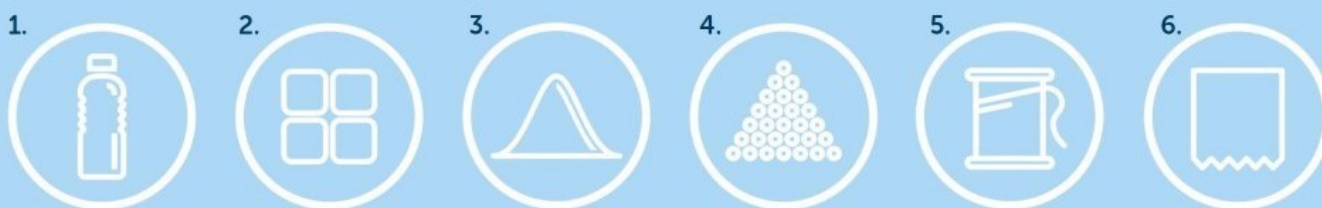
Shipping: £6.00 or Free on orders over £150. Once your order is complete, we will contact you before it's shipped either via our courier *DHL* or *Royal Mail 1st Class Signed For postage*. Please note, we cannot guarantee items will be delivered within less than 1 week from point of posting. We do not ship items outside of the UK.



Eco Uniform

As a Schoolwear business, we know that doing the right thing for the planet is not only incredibly important to us, but also the younger generation. You'll find that many of the school uniform garments we sell are now considered Eco Schoolwear, by using recycled plastic bottles for the polyester included. We are conscious to work with suppliers whose ethos align with our own; so we can all work together to create a more sustainable future.

Also, if your Schoolwear is no longer in good condition and it is beyond repair or reuse, please don't throw it in the bin! Bring it to our shop and we will happily recycle it for you. **This helps stop school uniform unnecessarily going to landfill.**



How Eco-polyester is made

1. Bottles are collected from recycling centre to be processed.
2. They are then compressed and sorted depending on the colour and material.
3. The bottles are then washed and shredded into flakes.
4. The flakes are then processed into uniform strands and even sized chips.
5. Yarn is then created producing a special 8-sided continuous filament which ensures minimal light reflection.
6. Finally, the yarn is then woven or knitted into extremely durable fabrics ready to be used in our uniforms.



Sizing Guides

School uniform sizing can often differ from standard kids clothing sizes as uniform is usually categorised by body measurements instead of age. Finding the right size can be tricky as kids measurements change throughout the year. However, a great tip for getting a bit of extra wear out of kids' school uniform is sizing up by one or two sizes. This gives kids' nice room to grow but ensures they won't be wearing anything too oversized.

HEIGHT

Measure from a level floor to the top of the head.

CHEST

Measure the chest at the fullest part, placing the tape measure under the arms.

WAIST

Measure around the waist at the natural waistline (smallest part).

HIPS

Measure around the hips at the widest part.

COLLAR

Measure around the base of the neck where the collar sits.

INSIDE LEG

Measure with shoes on from the crotch to where the trouser is normally worn.

HOW TO MEASURE YOUR CHILD

COLLAR

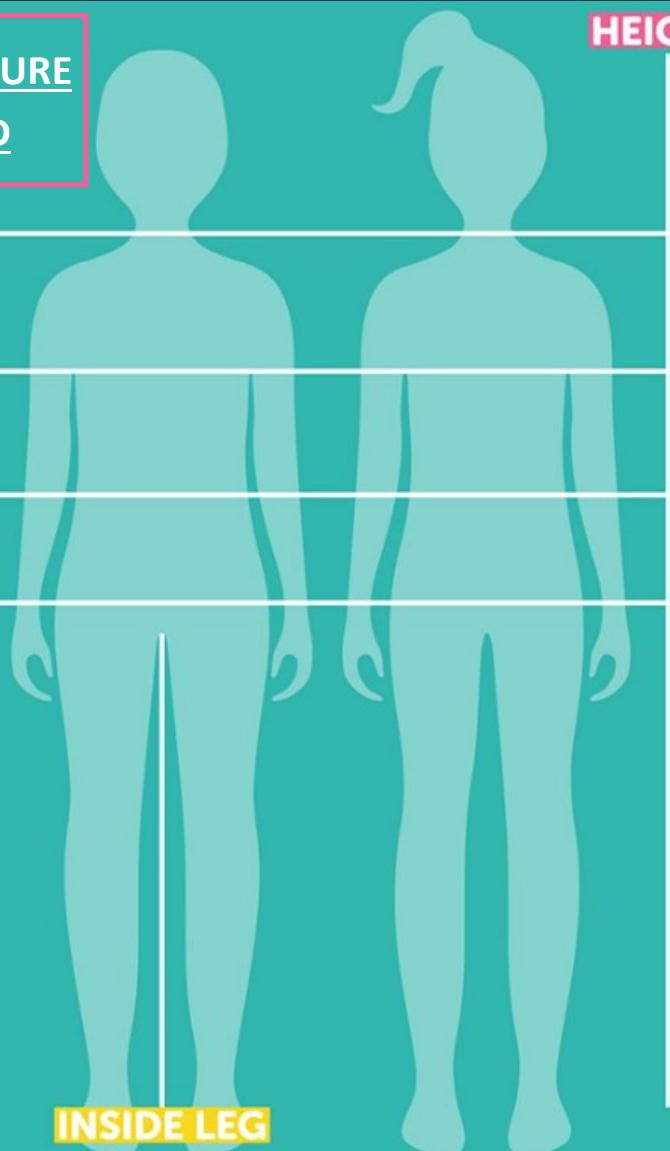
CHEST

WAIST

HIPS

INSIDE LEG

HEIGHT





Sizing Guides

Sweatshirts and Hoodies



Sweatshirts and Hoodies are made from a thicker Polycotton and should have a more relaxed fit. These are sized by age, so go with the size your child normally is. **How to measure:** Measure around the fullest part of the chest, making sure that the tape is level under the arms and across the shoulder blades. Make sure you are relaxed when measuring to get a true measurement.

To fit age	2	3/4	5/6	7/8	9/10	11/12	13					
To fit size								S	M	L	XL	XXL
1/2 Chest (cm)*	34	36	38.5	41	43.5	47.5	50.5	54.5	58.5	62	67	62
Front length (cm)	40	43	47	51	55	60	65	68	72	75	79	83
Sleeve length (cm)*	39	42	47	51	57	61	65	69	73	76.5	80	84

Polos and T-shirts

Polo shirts are designed to be looser in their fit and are sized by age.

How to measure: Measure around the fullest part of the chest, making sure that the tape is level under the arms and across the shoulder blades.

To fit sizes:	2	3/4	5/6	7/8	9/10	11/12	13	S	M
Chest (cm)*	32	33.5	35	37	42	46	49	52	55
Hem (cm)	33	35	37	39	42	44	47	50	53
Front Length (cm)	40.5	43.5	47.5	51.5	55.5	59.5	62.5	66.5	69.5
Sleeve Length (cm)	10.5	12.5	13.5	15	17	19	20	22	23.5





Sizing Guides

Skirts

How to measure: Our Junior skirts are based on age with an elasticated waist for comfort and stretch.

How to measure: Measure around the waist at the natural waistline (smallest part). In younger children this is usually midway between the bottom rib and hip bone.



Age	3/4	4/5	6/7	8/9	9/10	11/12
Waist (cm)*	24	25	27	29	30	31
Hip (cm)*	32	33	35	38	40	44
Length Standard (cm)	30.5	33	38	43	46	49

Pinafores

Our Pinafores have a drop waist and over-the-top fastening. **How to measure:** Measure from the top of the shoulder point to where the dress would finish.

Age	3-4	4-5	5-6	6-7	7-8	8-9	9-10	11-12
Chest (cm)*	31	32	34	35	37	38	40	42
Dropped Waist (cm)*	31.5	32.5	34.5	35.5	37.5	38.5	40.5	42.5
Body Length (cm)*	51	56	61	66	71	76	81	86



Sizing Guide



How to measure: Junior boys and girls trousers are sized by aged. Go with what you child would normally be as these have an elasticated waist for stretch and comfort.

Slim-fit trousers are a more regular fit.

Sturdy-fit trousers are designed to be a bigger fit around the waist, leg and bottom area. These are good if your child requires a larger fit in clothing.

Trousers

Shorts

How to measure: Measure midway between the waist and the hips to find the natural point shorts should hit.

Shorts won't come in different lengths, rather they will naturally get longer in length as waist size increases. Shorts should naturally hit just above the knee.



Age	3	4	5/6	7/8	9	10	11	12	13
1/2 Waist (cm)*	25.5	26.3	27.5	29	30	31.3	32.5	33.8	35
1/2 Hip (cm)*	35	36	37.5	39	40.5	42	43.5	45	46.5
Inside Leg (cm)*	14	15	17	19.5	21	22.5	24	25.5	27